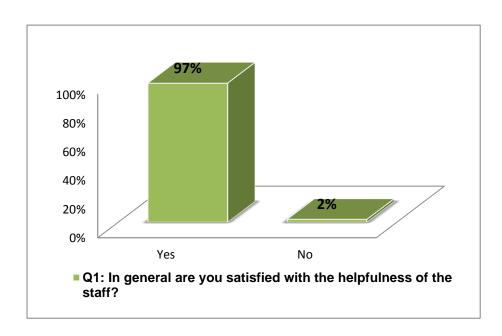
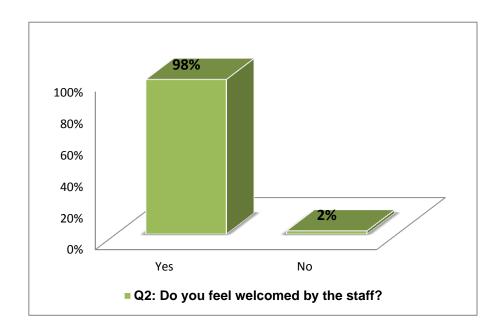
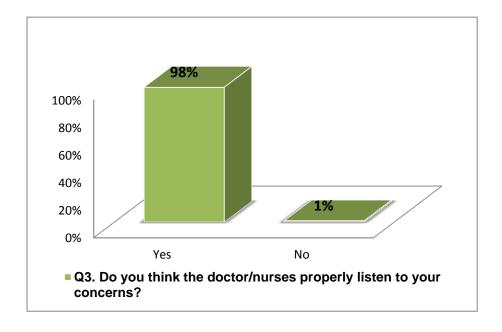
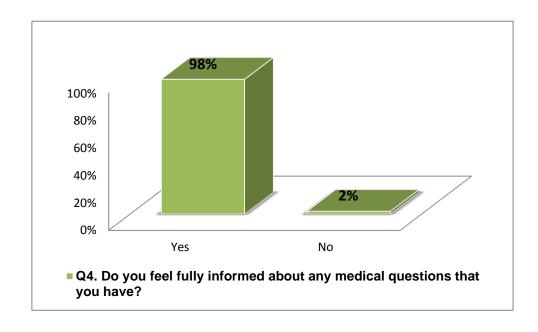
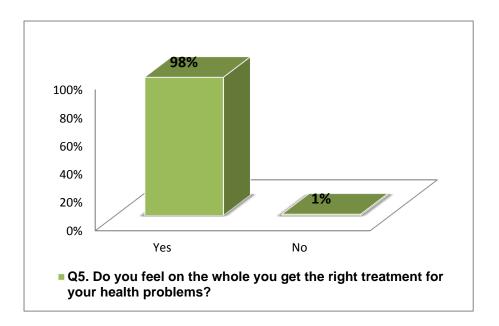
## The Meridian Practice Patient Survey Analysis 2016

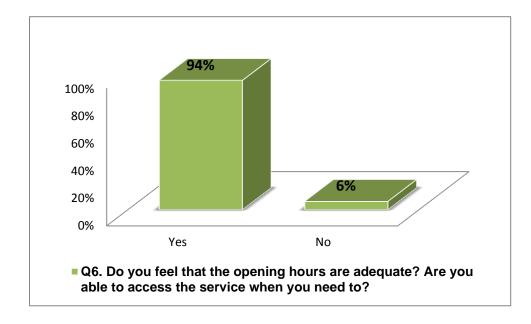


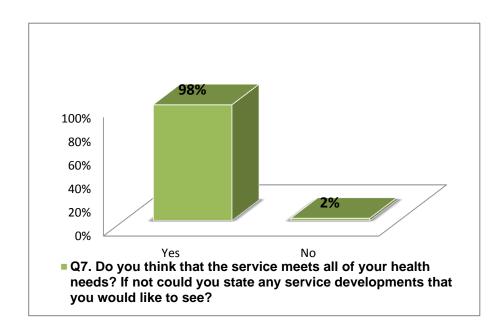


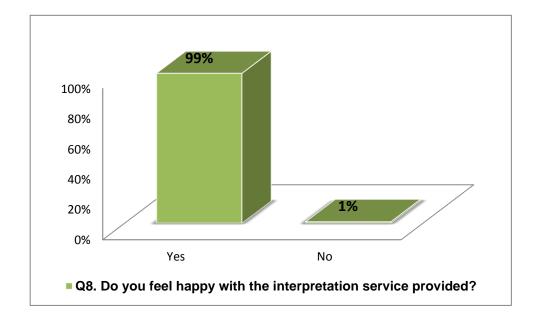


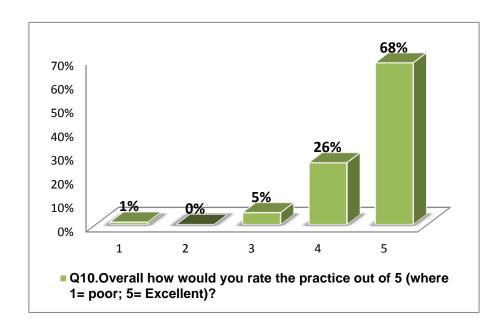


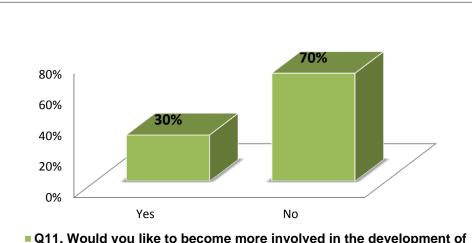












Q11. Would you like to become more involved in the development of the service? (Through patient meetings where you can contribute ideas)?

## (Sample Size: 159 patients participated)

## **Comments and Suggestions:**

- 1 .Excellent service
- 2. It is difficult to get an appointment.
- 3. Very Good service.
- 4. Access to service such as get an appointment over the phone is very hard and GP referrals to hospital has a long waiting time for hospital appointments.
- 5. The service is good .keep the fire burning and improve more and more .
- 6 .Reception and Gp are friendly. To see a GP I only have one option which is must make phone call at 8:00 am. Advise if pt can make appointment any time morning hours.
- 7. Service is very good.
- 8. Sometimes hard to get appointments.
- 9. Satisfied.
- 10. Difficult to get an appointment to see GP
- 11. GP and Nurse give enough time, well examined, very nice.
- 12. All dr, nurses and receptionists are helpful and efficient.
- 13. Provides good service.